1. Contact Us:

Here you can find Dare County Water contact details.

2. Mailing Address:

Here is the mailing address you have requested to have your bill mailed too.

3. Account Information:

- a. Your Account Number is unique to your property.
- b. Your Customer ID Number is unique to you.
- c. Your Bill Number is unique to each bill created.
- Your Service Address is the property your meter is located on and services.

4. Important Dates:

Here you will find the date your bill is due, the date a late fee will be added and the projected fee amount. As well as the date your service will be disconnected. Make note of these dates to avoid having your service disconnected.

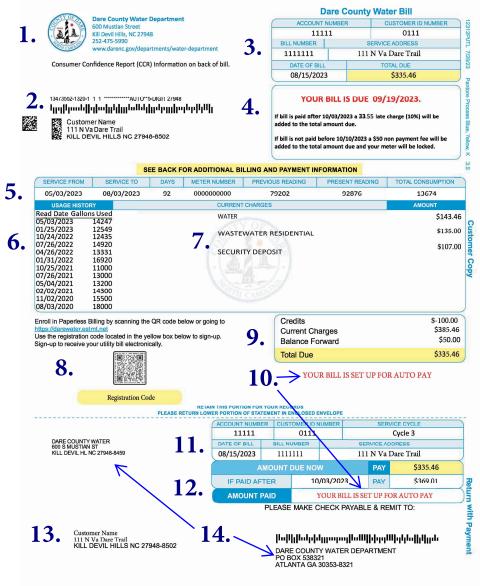
5. Service Info:

- a. Service From & Service To are meter reading dates.
- b. This totals the amount of Days you are billed for.
- c. The Meter Number is the meter serial number that services your property.
- d. Previous Reading corresponds to the Service From date. This means that on the Service From date your meter reading was the Previous Reading.
- e. Present Reading corresponds to the Service To date. This means that on the Service To date your meter reading was the Present Reading.
- f. Total Consumption for this bill is found by subtracting the Previous Reading from the Present Reading

6. Usage History:

This section shows your previous meter reading dates and consumption. The Read Date corresponds to the Service To date on your previous bills and the Gallons Used corresponds to the Total Consumption on your previous bills. This will help you compare your current consumption against previous consumption.

How to read your bill



13. Mailing Address:

This address will match the address from above (see 2.). Per USPS requirements this address may be changed prior to mailing and may be different than our system has on file. You can verify your mailing address on file by checking your online account or giving us a call.

14. Payment Remit:

In this section you will find the address to mail payment to. You can mail payment to either the Atlanta or Kill Devil Hills address.

7. Bill Breakdown:

This section highlights all the charges on this bill and the amount due for each charge.

8. Email Billing:

This QR code directs you to the website to sign up to receive paperless billing. The registration code is unique to each customer.

9. Total Bill Amount:

- a. Credits If you have a credit on your account it will be shown here as a negative amount. You may have a credit if you previously overpaid.
- b. Current Charges This section will show a total of the billed charges listed above (see 7.)
- Balance Forward If you have an amount due from a previous bill it will be shown here. This may occur if you previously underpaid.
- d. Total Due The overall amount due after taking into consideration all charges billed, any credits or any balance forward.

10. Automatic Payments:

If you have signed up through the Dare County Water Department Online Form for automatic payments it will noted here. This means that you have authorized Dare County to draft your bank account for the Total Due on the Due Date and therefore do not need to submit any payment upon receiving your bill. If you are a new Dare County draft customer please note that draft payments do not always process the first time. Double check that the bill has been paid by Auto Pay.

Payment Stub Section

The bottom section of the bill is the payment stub that should always be included with payment.

11. Billing Cycle:

Find if your property is in Service/Billing Cycle 1, 2 or 3. You can use this information to find your billing schedule and rate schedule.

12. Penalty Projection:

Here you can find the new amount due if your payment is received after the IF PAID AFTER date. If you are unsure your payment will arrive on time give us a call.